

VieDome on TV

Zorg-TV is provided by Proteion Home Care

Proteion Thuiszorg is market leader in professional home care in the region of North and Middle Limburg. The organisation has scored very high on customer satisfaction, effectiveness and employee satisfaction. Developments such as market forces, control of demand and cost reduction are the ultimate challenges for Proteion these coming years. The application of VieDome fits this development seamlessly.



The TV as service point

Proteion Thuiszorg believes in the power of cooperation: in areas where it improves quality, Proteion seeks to develop its care services with other parties. This is exactly how Zorg-TV came about. Zorg-TV is an innovative Residence Service concept in which the VieDome technology is used for offering services such as visual calling, service & convenience services, information and safety. As the name suggests, the application is provided on the TV. At this time, 200 connections have been realised in the north of Limburg. Users have easy access to all sorts of service providers in the areas of living, care and welfare, all simply by using of their own TV.

Care options

Using your own TV as service point is one of the applications of the VieDome concept. This enables two-way hands-free visual communication with care providers with the use of your own TV. Telemedicine options, alarm options and communication with family and carers are also possible. Companies and care organisations can offer a range of services through VieDome TV. Naturally, this will only concern carefully screened service providers. An information desk is also linked to the system, which enables users to come into direct contact with Proteion via the TV. Moreover, it is possible for users to implement a 24/7 central alarm by using a security cord transmitter.

The options of Zorg-TV:

Remote contact

- Easily make contact with your family and friends
- Options for home automation (domotica). For example remote control of lighting, sun screens or for opening the door remotely.
- Receive municipal information at home, for example with regard to living, care and welfare

Service and comfort

- Making a visual call to an information window
- Contacting a service centre in the neighbourhood, for example to engage odd job services, the gardener or the shopping service

Information

- Source of local information, such as health information, photos and films on activities which have taken place in the neighbourhood, advice etc.

Safety

- Services for fire and burglary alarms, door video, night route lighting, gas valve control, fall detection and activity monitoring in the residence
- Personal alarm
- Welfare service

Long-distance care

- Good morning/evening service, alerting service for taking medicine
- Personal reminder service (a service to remind users of important appointments)
- Care support programmes
- Self-care programmes

Solutions for new care requirements

Care policy and care vision are always changing, for the carer as well as for the person receiving care. The government is putting more and more focus on the person requesting care, aims to provide tailor-made care and promotes flexible supply of care. The persons requesting care and their representatives are more and more influential. Their influence on the care process is increasing. In short, the care institutions are no longer the ones providing one single uniform type of care to its clients. There is a demand for pluriformity, guided by creative and flexible care management to address the new and changing care demands and care requests. VieDome provides the solution, for example with Zorg-TV.



Care, safety and comfort in one domotica solution.

VieDome has proven itself as a platform with which care and welfare organisations, housing corporations, municipalities and other care providers can offer their services to clients and residents in an accessible way. VieDome facilitates the supply of convenience, comfort and care services, from its own organisation as well as from joint initiatives. Optimal freedom of choice for residents, more efficient care and added attention for clients has always been crucial for VieDome.

VieDome
in the Netherlands

