

# Tailor-made care with VieDome

New (night) care centre offers more possibilities

Since the spring of 2010, De Hartekamp Group uses the night care centre of VieDome, which has been installed at the Hartekamp site in Heemstede. In the future, all locations and facilities will be connected to the system. The night care centre has the latest domotica options, making it possible to control all locations and facilities from the Hartekamp premises.



## Remote control

Remote control with the use of domotica is more frequent and intensive than being controlled by an employee who takes regular looks in the client's bedroom. At least two centre employees permanently man the system each night. Working with the (night) care centre offers a lot more possibilities and requires a different method of working. Because they are able to rely on the centre at night, some clients could possibly live independently.

## Quality of care

The quality of the care provided during the day and night is paramount. The way this care is provided may not affect its quality. On the contrary: the (night) care centre must support and guarantee this quality. The (night) care centre does not replace care workers, but provides them with optimal support.

## Tailor-made care

The supervision requirement during the night differs for each client and is defined individually. The focus is always the client's demand for care, also during the night. The client is provided with the care he needs: tailor-made care. This varies from intensive and permanent supervision to care on request.

A good night's rest is important to be able to function well during the daytime. The night's rest is only interrupted when there is an urgent reason to do so, for example because of safety, medical and/or didactic reasons. It is possible that calamities occur, where timeliness of care is of the essence. The centre employee can also warn a qualified employee of the organisation, who can be on site within five minutes to assess the situation. The presence of a qualified employee is always guaranteed.

## Optimum guarantee of safety

Besides the various forms of care, it is possible that other events require one's attention. The centre employee can contact emergency services like the fire department, police and ambulance service instantly if needed. In the event of fire, the centre employee knows exactly at which location the fire is thanks to the automatic signal he receives. The fire department is also immediately notified. If needed, the outer door can be opened or closed remotely or guarded with a camera, to ensure that nobody can enter a location without permission or without being seen. The safety of clients as well as that of employees is optimally guaranteed.

## Options of the (night) care centre

- Acoustic monitoring (listening out and in)
- Nurse calling system
- Personal security
- Wander detection
- Motion sensors
- Requesting client data
- Telecare (camera supervision)
- Video care and video communication
- Door locking

In addition to the aforementioned options, the system has other options with which the night care centre can be expanded if so desired.

## External locations

The Hartekamp Group not only wants to provide this type of (night) care to its own clients, but also make the (night) care centre available to other care providers. This could be for groups of clients as well as for individual clients at home, for example elderly living independently or children living at home. They can use the (night) care centre temporarily (for example during illness) or permanently. De Hartekamp Groep employees can then provide tailor-made care to residents of external locations.



## Care, safety and comfort in one domotica solution.

VieDome has proven itself as a platform with which care and welfare organisations, housing corporations, municipalities and other care providers can offer their services to clients and residents in an accessible way. VieDome facilitates the supply of convenience, comfort and care services, from its own organisation as well as from joint initiatives. Optimal freedom of choice for residents, more efficient care and added attention for clients has always been crucial for VieDome.

*VieDome in  
the Netherlands*

